

JANIS JAE ROWE

Graphic Designer



CONTACT



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SOFTWARE

Ps

Id

Ae

Ai

Dw

Au

Pr

Br

SKILLS

CREATIVITY



DESIGN SOFTWARE



MULTIMEDIA DESIGN



COLOR THEORY



TYPOGRAPHY



WEB DESIGN



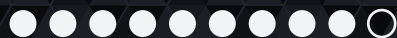
DIGITAL MEDIA



PRINT DESIGN



COMMUNICATION



EDUCATION

FULL SAIL UNIVERSITY ~ 2011 - 2013

MOBILE DEVELOPMENT BACHELOR OF SCIENCE

FULL SAIL UNIVERSITY ~ 2013 - 2015

GRAPHIC DESIGN BACHELOR OF SCIENCE

EXPERIENCE

McGraw-Hill Education Irvine, California ~ July 2013- Present

Customer Solutions Specialist

Provide direct support, by telephone and email, to users of ALEKS for math, ALEKS for chemistry and Connect Math hosted by ALEKS, including instructors, teachers, administrators, students, parents of homeschoolers, independent users, as well as Sales and Marketing staff of partner companies.

Teletech Morgantown, West Virginia ~ March 2013 - July 2013

Customer Service Training Coach

Offer full support with supervision across departments to associates, developing them into versatile customer service specialists to provide customers with the outstanding attention and service they deserve.

Teletech Morgantown, West Virginia ~ November 2012 - March 2013

Customer Support Specialist

Provide technical assistance, appraise customer's current relationship and when necessary identifying additional solutions to ensure customer retention and loyalty.

FREELANCE EXPERIENCE

GO FRESH RESTAURANT Santa Ana, California ~ 2013 - 2014

Brand Identity Designer

Developed start up company's identity from scratch. Designed logo, menus for print as well as for TV displays, designed and developed all printed material including flyers, brochures, business cards and promotional items.

Designed brand logo that was scalable from small items such as business cards to large outdoor signs and banners.

Developed and maintained website with brand identity, as well as maintained social media presence for the restaurant.

PREMIER TOUCH MASSAGE Morgantown, West Virginia ~ 2012 - 2013

Brand Identity Designer

Developed entrepreneur's new business identity from scratch.

Designed logo as well as designed and developed all printed material including flyers, brochures, business cards and promotional items.

Designed brand logo that was scalable from small items such as business cards to large outdoor signs and banners.

Developed and maintained website with brand identity, as well as maintained social media presence for the company.